How to clear Java cache

Log out from AW and perform the following tasks.

1. Depending on the operating system, do the following:
   a. Start → Computer → C: → Users → current user profile
   b. Delete .SOClassCache folder

2. Clear files in Java
   a. Go to Start → Control Panel →
   b. Click Java to open the Java Control Panel page

3. Click on General Tab → Settings
4. Click Delete Files

![Delete Files and Applications dialog box]

5. Check all 3 check boxes and click ok.
6. Open your browser and try to login to AW again.